



ORDER DATE	ORDER ID
	WEB _____

YOUR ORDER

QTY	PRODUCT NAME	SIZE	EXCHANGE (PLEASE TICK)	NEW SIZE	EXCHANGED PRODUCT	REFUND (PLEASE TICK)	REASON CODE	REASON FOR RETURN
								1. Looks different to image on site
								2. Ordered more than one size
								3. Arrived too late
								4. Poor quality/ faulty
								5. Doesn't fit properly
								6. Doesn't suit me
								7. Incorrect item received
								8. Parcel damaged on arrival

ORDER ID: # _____

CUSTOMER NAME: _____

DELIVERY ADDRESS: _____

POSTCODE: _____

CONTACT NUMBER: _____

E-MAIL ADDRESS: _____

Return & Exchanges Address:

Online Department
Welsh Rugby Union
Westgate Street
Cardiff
CF10 1NS

HOW TO RETURN TO US

- 1 Complete this returns form in full.
- 2 Pack and label your items securely. Return address is on the bottom of the form.
- 3 Non faulty items for exchange require a re-postage cheque £4.99 UK/ £7 International made payable to the Welsh Rugby Union.
- 4 Return your package to us.
- 5 Your returned item will be processed and re-delivered within 2-3 working days of receiving the goods.